A COASTAL STAY • LIMASAWA, SOUTHERN LEYTE

SEA OF STORIES LODGE

RESERVATION, PAYMENT & CANCELLATION POLICY

50%	12 HRS	100%
ADVANCE DEPOSIT	TENTATIVE HOLD	SAME-DAY PAYMENT

Thank you for choosing Sea of Stories Lodge. Please review the following terms before making a reservation.

01 RESERVATION & PAYMENT

Reservation deposit	A 50% deposit of the total room charge is required to confirm a booking.
Remaining balance	The remaining 50% is due at check-in, before room access.
Same-day booking	Full payment (100%) is required to confirm same-day reservations.
Inquiry	An inquiry does not block or reserve a room.
Tentative hold	A room may be held for a maximum of 12 hours while awaiting payment.
Confirmation	A booking is confirmed only after the required payment has been received and verified by the lodge.

02 CANCELLATION & REFUND

14 days or more before arrival	Deposit is refundable, less unavoidable payment or transfer fees.
7–13 days before arrival	Deposit may be transferred to a new booking once instead of being refunded.
Less than 7 days before arrival	Deposit is non-refundable.
No-show	The reservation deposit will be forfeited.

03 DATE CHANGES & EARLY DEPARTURE

One date change is allowed, subject to room availability. Unused nights due to early departure are generally non-refundable.

04 WEATHER & TRAVEL DISRUPTIONS

If a typhoon, ferry cancellation, government travel restriction, or another genuine event prevents travel to Limasawa, lodge management may approve a rebooking or refund. Exceptions should be documented and applied consistently.

05 CANCELLATION BY THE LODGE

If Sea of Stories Lodge cancels a confirmed reservation, guests will receive a 100% refund of payments received.

PLEASE NOTE
An inquiry alone does not secure a room. Your reservation is confirmed only after the required payment has been received and verified by Sea of Stories Lodge.

THANK YOU FOR STAYING WITH US.
LOCAL ROOTS, STRONGER TOMORROW.

Proposed guest-facing policy based on the lodge's supplied internal policy template. Obtain management approval and review applicable Philippine consumer, payment, tax, and local regulatory requirements before publication.